

Thomas T. Evans, III
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BACKGROUND SUMMARY

IT Professional with over 20 years of experience in network administration, PC support, network security, WAN support, user training and security training course development

Computer skills

Hardware: PCs, Networks(switches, routers, firewalls)

Software: VMWare, Windows OS (PC and server), Cisco Security Agent, Tripwire, Microsoft Office Suite

EMPLOYMENT HISTORY

Hawk Corporation / Wellman Products Group January 1981 to February 2009

World class manufacturer of engineered friction materials servicing heavy equipment manufacturers, aircraft component manufacturers, high performance racing, heavy truck component manufacturers

Senior Network Manager

Responsible for WAN support, troubleshooting, security as well as additional IT support for all US divisions

- Internal auditor for SOX program change requirements.
Implemented Tripwire software for tracking code changes and audited monthly reports to assure changes correctly documented and entered into SharePoint database.

Successful audits required coordinating proper rule construction with programmers and Divisional IT manager.

- End user training
Created content and scheduled and presented security awareness sessions at all locations for all computer users in the US.

Trained end users at various times on Microsoft office products.

- WAN operations
Monitored performance and did troubleshooting for all US locations.
Internal technical expert for MPLS network rollouts and migrations
- Security
Monitored security reports from outsourced security center and worked with local IT to resolve reported issues.

Implemented Cisco Security Agent rollout to all US locations working with local IT to get client software installed.

Managed VPN connectivity and account control for all US and International locations.

- Network administration
Provided troubleshooting assistance for local IT when they were unable to resolve issues either with routing, switching, operating system or domain problems.

Provided remote technical support to smaller divisions with no local IT staff including application training, PC break/fix, server administration and helpdesk support.
- ERP system migration
Technical support and network build out for migration of RJE data entry migration to LAN based ERP system
System manager and programming support for QAD ERP system after migration.

April 1978 to January 1981 C.E. Cast Equipment Company

Hydraulics Engineer

Specify and design hydraulic power systems , of up to 200 horsepower, for foundry equipment manufactured by C.E. Cast. Basic design decisions were made with limited supervision. Final approval came from the supervisor or department manager.

Vendor designs and recommendations were reviewed for completeness, fitness for use, conformance to specification and general sound engineering practice. Some limited supervision of lower classified draftsmen was required. Working with other departments to assure a sound design was required.

February 1967 to March 1978 Cleveland Twist Drill Company

Designer, Junior Designer, Controls Technician, Machine Repair Apprentice

Completed four year apprenticeship program while attending Cleveland State University. After completion of apprenticeship transferred to the Engineering group to do controls work and design work.

Education

Cleveland State University : 84 hours towards B.S. in Engineering
Technical training :
CA Computer Systems - Manufacturing control, System Management
Hewlett Packard - System operator, System manager
Baldwin Wallace College - Basic project management
Digital Equipment Corporation - System manager

Professional affiliations:

President QAD MFG/Pro Midwest User Group – 1999 -2006

Presidents Award from CAMUS International in 1997.

Chairman of HP Systems Common Interest Group of CAMUS (the user's group for ManMan users) 1994 - 1997.

Published articles:

CA User Conference, 1993 "What do you mean, you need a BIGGER computer ?", (published in proceedings of conference.)

CA User Conference, 1991 "The Case of the Sequestered Element", (published in proceedings of conference.)

Robotics World Magazine, April, 1984, "A robotics learning experience"

Hydraulics and Pneumatics Magazine, July 1977, "A test stand to improve maintenance"

Certification:

CCNA – Cisco Certified Network Associate (lapsed)

CNA - Certified Novell Administrator.

CNE - Certified Novell Engineer

References can be provided upon request.